

**Interpreter Services**  
**11/3/2008**

**Boise Interpreters**

[www.BoiseInterpreters.com](http://www.BoiseInterpreters.com)

Boise Interpreters is a database to help you locate interpreters in our community. This site is the product of a community based effort to increase access to language interpreter and translator services for providers serving limited English speaking individuals within the community. This site is intended to be used by all those who wish to hire interpreters /translators. These interpreters/translators are not volunteers.

**Language Line** (*Over the Phone Interpretation Services*)

1 Lower Ragsdale Dr., Bldg 2

Monterey, CA 93940

<http://www.language-line.com/page/welcome/>

Language Line Services enables users to access interpreters to more than 150 languages by telephone. Language Line provides accurate and complete first-person interpretation regardless of their country of origin or level of education of the speaker. Their interpreters analyze the original message and select words that most accurately convey the true meaning of what is said.

**Idaho Commission on Hispanic Affairs**

5460 W. Franklin Road Suite B

Boise, Idaho 83705

(208) 334-3776

[dpena@icha.idaho.gov](mailto:dpena@icha.idaho.gov)

The Commission will make referrals to Spanish interpreters and translators. Cost for services should be negotiated directly with the interpreter and independent of the Commission.

**Idaho Office for Refugees**

1607 W. Jefferson

Boise, Idaho 83702

(208) 336-5533 ext. 262

**Idaho Relay Service**

English-1-888-791-3004.

Spanish- 1-866-252-0684

The Idaho Relay Service is a service that provides 24-hour, seven-days-a-week telecommunication access that allows communication between individuals with a speech/hearing disability, and hearing individuals, via the telephone. The Relay Service will relay your voice message to a text telephone and/or vice versa. A text telephone is the Americans with Disabilities Act (ADA) preferred term for a telephone equipped with a keyboard and screen, otherwise known as a TDD (telecommunication device for the deaf) or TTY (teletypewriter). There is no charge for using the Idaho Relay Service unless your call is long distance. You can access their web site at <http://www.hamiltonrelay.com/states/id.htm>

The Relay also has a service called Speech to Speech in which someone with a speech impairment may use the relay communications assistant to help speak with people who have trouble understanding them. The Relay's communications assistants are trained to work with different speech patterns. For someone who has a speech pattern that is hard to understand, the Relay can facilitate the communication by restating what the person said to the person being called. The number to call for this service is 1-888-791-3004.

The Relay also provides services in Spanish. The number to call for this service is 1-866-252-0684.

To make a call, dial the appropriate toll-free number:

From a regular voice phone, dial 1-800-377-1363

From a text telephone/ASCII, dial 7-1-1 or 1-800-377-3529

A Communication Assistant will answer your call to assist in guiding your call. Provide the area code and telephone number you wish to call. Also, be prepared to provide the billing information for long distance calls if applicable.

### **Idaho School for the Deaf & Blind**

1450 Main Street

Gooding, Idaho 83330

(208) 934-4457 (Voice or Text)

<http://www.isdb.idaho.gov/>

This organization will make referrals for services statewide for the hearing or visually impaired. When calling for referral to a sign interpreter, request the Interpreter Coordinator. When calling for a referral to assist someone who is visually impaired, request the visually impaired unit.

### **Idaho State Council on the Deaf and Hard of Hearing**

1720 Westgate Drive

Suite A, Room 134

Boise, Idaho 83704

1-208-334-0879

Text Telephone 208-334-0803

<http://cdhh.idaho.gov/>

Toll-free for calls outside of Boise: 1-800-433-1323

Text telephone, toll-free for calls outside of Boise: 1-800-433-1361

The Council provides direct services and is involved in public and private sector programs and policies as they relate to persons with hearing impairments. The Council serves as a resource for other state agencies regarding the needs of persons with hearing impairments and how to meet those needs.

You can visit the Council's Internet site at: <http://cdhh.idaho.gov/>. At this site you can also locate a sign language interpreter using their CDHH Directory of Idaho Interpreters at [http://cdhh.idaho.gov/documents/cdhh\\_terp\\_directory\\_2007.pdf](http://cdhh.idaho.gov/documents/cdhh_terp_directory_2007.pdf).

### **Idaho Commission for the Blind and Visually Impaired**

340 West Washington

P.O. Box 83720

Boise, Idaho 83720-0012

1-208-334-3220

1-800-542-8688

The Idaho Commission for the Blind and Visually Impaired (ICBVI) has been serving Idahoans who are legally blind since 1967. The ICBVI is a state and federally funded agency whose primary responsibility is the rehabilitation of blind individuals. The ICBVI assists individuals in achieving their independence, acquiring education and work skills, and in finding jobs.

Contact ICBVI if you need to translate a document into Braille. To learn more about ICBVI, visit their Internet site at: <http://www.icbvi.state.id.us>.

### **National Federation of the Blind of Idaho**

1301 S. Capitol Blvd., Suite C

Boise, Idaho 83706

1-208-343-1377

The Federation can help you regarding the needs of a blind person or direct you to other resources if necessary.

**Network Interpreting Service (NIS)**

Network Interpreting Service is a 24-hour-a-day service that coordinates and supplies American Sign Language interpreting service to all settings. NIS accepts all requests for interpreters regardless of their timeliness. As a general rule, however, the more advance notice you can request the service, the greater likelihood resources will be available. The numbers to call for this service are 1-800-284-1043 (voice), or 1-800-284-5176 (TTY). You can access their website at <http://aslnis.com>.

**Treasure Valley Interpreter Association**

P.O. Box 4144

Boise, Idaho 83704

(208) 283-7212

Treasure Valley Interpreter Association may refer you to interpreters to meet your needs.

**World Relief**

6702 Fairview Avenue

Boise, Idaho 83704

(208) 323-4964

World Relief may refer you to interpreters to meet your needs.

**Additional Resources**

Depending on your location, you may also find language assistance at an institution of higher learning. Colleges and universities frequently host international students, or offer international, or foreign language studies. Check your local phone book for the school of your choice, and ask if these services are offered. If so, the associated staff members can usually refer you to an interpreter, or a bilingual student, who may be interested in contracting with you to provide interpreter services. Keep in mind that most bilingual persons are not professional interpreters, and they will depend on you to control the interaction, and guide the conversation.